



FACE Family Advice Ltd

www.facefamilyadvice.co.uk

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Registered in the UK: 13986485

Annual Membership Contract

1. The Offer

FACE Family Advice Ltd (FACE) is offering a **100% Discount Code** that can be used for 12 months to access any or all, of the **Let's FACE Regular Parent Talks** (usually £24 each).

Organisations can buy this Code so that Parents and Staff of the organisation, receive unlimited access, completely free of charge, for the designated 12-month period, to the Let's FACE Regular Parent Talks (currently 16 different sessions).

Limitations

The Code cannot be used on any other of the FACE services, only the Parent Talks.
The Code cannot be shared to other organisations.

2. The Sessions

The Let's FACE Regular Parent Talks can be found on the **PARENT page** of the FACE website (facefamilyadvice.co.uk)

Follow this link to go straight to page,
<https://www.facefamilyadvice.co.uk/supportforparents>

All the talks are 90 minutes in length, currently delivered by FACE Lead Facilitator Jane Keyworth, online via the ZOOM platform. The talks are on a four-week rotation system, delivered in both daytime and evening slots. The timings of the talks are to avoid school drop-off and pick-up times and to give working parents the opportunity to attend in the evenings.

Daytime talks are delivered 10:00 – 11:30
Evening talks are delivered 19:00 – 20:30

Session titles currently running:

Anxiety-Based School Avoidance.	Anxiety Explained
Supporting a Child with ADHD.	Autism: Improving Communication
Facing Defiance.	Raising Self-Esteem
Supporting Healthy Screen Use.	What is ACT?
Understanding Anger.	Introduction to OCD
Addictive Behaviour	Supporting Healthy Sleep
Understanding the Teenage Brain.	Improving Family Communication
Decreasing Depression.	Cannabis & Ketamine Awareness

FACE reserves the right to:

Decrease or adjust the range of topics at any point to keep topics relevant.

Alter date and/or time of session delivery to adjust to needs.

3. The Code

On receipt of payment, the joining organisation receives a unique code that they can pass on to their parents and the staff members of their organisation. The Code is added at the booking stage on the website where it says **Add Promo Code** and it reduces the £24 cost to zero.

Each code is unique and specific to each organisation. The code includes the start date of the 12-month period. This allows both FACE and the organisation to know exactly when the 12-month period is coming to an end.

For example, MadeUp School pays for the annual membership and payment is received by FACE on 12th December 2024. FACE sends a Confirmation of Payment email (which includes the Code) on 14th December 2024. The code in this email would be MU141224.

DATA Tracking

FACE will track the number of times each specific code is used, and organisations can receive this information at the end of the 12-month period. This will help the organisation to decide if they would like to renew or not.

FACE will not disclose private data see FACE Privacy Policy available on the website.

Attendance Certificates are available on request so parent can evidence their attendance, should this be necessary.

All FACE Policies are available on the website facefamilyadvice.co.uk

4. The Cost

The FACE Annual Membership runs for 12 months from the date the Confirmation of Payment response email (containing the unique discount code) is sent from FACE to the organisation.

Primary Schools - £230

Secondary School / Academy / College - £380

Organisations and Charities - £380

Trust / Collaboration discount - £184 Primary / £304 Secondary

5. The Acceptance

This organisation accepts the terms of the FACE Annual Membership Contract.

We agree to:

1. Pay the appropriate cost for the 12-month FACE membership.
2. **ONLY** pass the received FACE code on to parents whose children attend our organisation and/or staff from our organisation. We will not pass the code to anyone outside of this remit.
3. FACE contacting us to discuss membership renewal towards the end of the contract.
4. Informing FACE immediately if the main contact for this contract changes.

Membership selected - please tick one:

☐ Primary School - £230

☐ Trust / Collaboration - Primary - £184

☐ Secondary / Academy / College - £380

☐ Trust / Collaboration - Secondary - £304

☐ Organisation / Charity - £380

Organisation Name:

Organisation Address:

Main Contact Name:

Main Contact Email:

Main Contact Telephone:

Date:

Signature / typed name:

Please return the completed agreement to info@facefamilyadvice.co.uk